The long hard look at leadership

Leaders need to lead digital change, and set new performance indicators.

48.8% Less than half believe their leadership teams have the right skills to manage and execute digital transformation.

Only 11.3% are highly satisfied.

What's missing?

47.9% of respondents highlight:

the way leadership influences the organization is hampering digital transformation

and

51% of digital transformation initiations are shaping new ways of work

but

it relies on leadership to foster change.

Digital leadership requires

- resilient culture and mindset
- cross-functional collaboration
- openness to change
- digital empowerment
- ability to balance customer and business demands

Leaders should make it possible for people to think and act differently.