



# The long hard look at leadership

Leaders need to lead digital change, and set new performance indicators.

**48.8%** Less than half believe their leadership teams have the right skills to manage and execute digital transformation.

Only **11.3%** are highly satisfied.



## What's missing?

**47.9%** of respondents highlight:  
the way leadership influences the organization is hampering digital transformation

and

**51%** of digital transformation initiations are shaping new ways of work

but

it relies on leadership to foster change.

### Digital leadership requires

- ✓ resilient culture and mindset
- ✓ cross-functional collaboration
- ✓ openness to change
- ✓ digital empowerment
- ✓ ability to balance customer and business demands

**Leaders should make it possible** for people to think and act differently.