Complete the self-assessment

How is your current service provider relationship? We've developed a smart sourcing self-assessment tool. It will help you get a sense for where you and your provider stand across the three themes identified in the research and what action you might need to take.

How NTT Ltd. helps
We understand you need to be resilient, yet agile and innovative. Knowing the security risks you face and being prepared to address them amidst constant change is crucial. We work with you to identify the technologies and services you need to create, build, deliver, and manage a cybersecurity posture that keeps you secure while you transform.

Identify and secure your assets

Lack of security skills and resources to address organizational security

How NTT Ltd. helps
With an ever-changing threat landscape, your organization may need an all-inclusive approach to review, evaluate, and manage the security impact of new risks. We help you develop strategies and roadmaps aligned to your business, design and build next-generation enterprise security architecture, and develop and run incident response plans. We cover the entire security lifecycle, helping you visualize and execute successful security programs.

Over the next 18 months, organizations globally will outsource more of their security requirements to service providers, calling on their expertise to fill any internal gaps and resources as needs increase. Security will be increasingly outsourced

How NTT Ltd. helps
Reducing security risks is cited as the top challenge for IT teams, the highest percentage among all factors. 55% said it's also the most common challenge service providers can help global organizations with.

The study in numbers

2020 Global Managed Services Report
Secure and identify your assets

How organizations adopt smart sourcing to navigate with confidence.

Our research lifts the lid on the importance of smart sourcing for organizations and the service providers they partner with.

Security is a global necessity, pervasive throughout every aspect of organizations and escalates with technological advances. As enterprises restore their operations, in what for some, are unfamiliar operating environments, increased security is essential.

The study in numbers

from across 11 sectors, including

Improved security is the most important factor in supporting the business case for your organization's use of managed IT services - even more so in times of great change.

Lack of security skills and resources to address organizational security

Security outcomes drive business cases

44%

29%

32%

30%

43%

24%

53%